

## Completed Actions

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Re-shaping our service	Lead	Support	Date	What Success Looks Like	Rag
Review of caseloads, carer types and assessment demand to inform new structure.	HOS Provider Services		30-Sep-21	Clear stocktake achieved of carer types, caseloads and assessment demands.	
Implement new structure	HOS Provider Services		04-Oct-21	New service design in place with identified posts in each area and with current staff in new roles.	